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WARDEN MESSAGE TO U.S. CITIZENS (UPDATED: 10:18am)

The U.S. Embassy continues to receive reports from multiple reliable sources of ongoing security incidents and gunfire in multiple locations across Juba. There will be no movement of Embassy personnel until further notice. The U.S. Embassy is currently closed, and routine American Citizen Services are temporarily suspended. The Embassy recommends that all U.S. citizens exercise extreme caution at all times. If you are in a safe location, the Embassy recommends you remain where you are as travel in Juba is not currently safe. The U.S. Embassy will continue to closely monitor the security environment in South Sudan, with particular attention to Juba city and its immediate surroundings, and will advise U.S. citizens further if the security situation changes.

You can stay in touch and get Embassy updates by checking the website of the U.S. Embassy in Juba. Upcoming programs and events are announced on our Facebook and Twitter pages.

You can also receive global updates at the U.S. Department of State's Bureau of Consular Affairs website where you can find the current Worldwide Caution, Travel Warnings, Travel Alerts, and Country Specific Information. Follow the Department of State on Twitter and the Bureau of Consular Affairs on Facebook as well, or you can download our free Smart Traveler App, available through iTunes, and the Google Play store, to have travel information at your fingertips. If you don't have internet access, current information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada, or, for callers from other countries, a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

We strongly recommend that U.S. citizens traveling to or residing in South Sudan enroll in the Department of State's Smart Traveler Enrollment Program (STEP). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have internet access, enroll directly with the nearest U.S. embassy or consulate. You should remember to keep all of your information in STEP up to date. It is important during enrollment or when updating of information to include your current phone number and current email address where you can be reached in case of an emergency.

The United States Embassy in Juba is located in Tong Ping, north of the Ministries complex next to the European Union compound, telephone: +211 (0)912 105 188. In the event of an emergency after hours, call the duty officer at +211 (0)912 105 107.