



Embassy of the United States Juba, South Sudan

TRAVEL ADVISORY

4

Emergency Message for U.S. Citizens Departure of Embassy Personnel and Evacuation Flights

January 3, 2014

On January 3, 2014, the Department of State ordered a further drawdown of U.S. Embassy personnel from Juba because of the deteriorating security situation in the Republic of South Sudan.

We continue to urge U.S. citizens in South Sudan to depart the country. **On January 3, 2014, there will be an evacuation flight arranged by the Department of State to the nearest safe haven country.** U.S. citizens should arrive at the Juba Airport no later than 8:00am on January 3. Those who wish to board an evacuation flight need to have in hand: proof of U.S. citizenship, \$50 cash for a Ugandan visa, immunization records (yellow card), and no more than one bag which must be labeled. Private U.S. citizens will need to arrange their own transport to the airport and should consider personal safety of that travel in doing so. Evacuation assistance will be provided on a first-come, first-served basis to eligible U.S. citizens. Please be aware that each traveler is limited to one bag, and pets cannot be accommodated. All travelers must have travel documentation. Further updates will be provided as information becomes available.

The U.S. Embassy will no longer be able to provide any consular services to U.S. citizens in the Republic of South Sudan as of January 4, 2014.

U.S. citizens who are not able to take advantage of the evacuation flight should review their personal security situation and strongly consider taking advantage of any existing commercial flights. We anticipate that the Juba airport will be open from 8:00 a.m. to 5:00 p.m. January 3 for limited commercial flights.

Please note that departure assistance is provided on a reimbursable basis to the maximum extent practicable. This means that you will be asked to sign a form promising to repay the U.S. government. We charge you the equivalent of a full coach fare on commercial air at the time that commercial options cease to be a viable option, and you will be required to sign a promissory note for this amount and to pay this fare at a later date. You will be taken to a safe haven country, from which you will need to make your own onward travel arrangements. If you are destitute, and private resources are not available to cover the cost of onward travel, you may be eligible for emergency financial assistance.

During a crisis, our priority is assisting U.S. citizens. You should not expect to bring friends or relatives who are not U.S. citizens on U.S. government chartered or non-commercial transportation. Exceptions may be made to accommodate special family circumstances, such as when the spouse of a U.S. citizen is a legal permanent resident, or "green card" holder; however, it is the non-U.S. citizen's responsibility to be sure he or she has appropriate travel documentation

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for the destination location. Any services provided to non-U.S. citizens are on a space-available basis after U.S. citizens are accommodated.

If you are able, please print and complete a form for each adult traveler, found at this link: <http://www.state.gov/documents/organization/211837.pdf>

You can stay in touch and get Embassy updates by checking the website of the **U.S. Embassy in Juba** and our Facebook and Twitter pages.

You can also receive global updates at the U.S. Department of State's Bureau of Consular Affairs **website** where you can find the current **Worldwide Caution**, **Travel Warnings**, **Travel Alerts**, and **Country Specific Information**. Follow the Department of State on **Twitter** and the Bureau of Consular Affairs on **Facebook** as well, or you can download our free Smart Traveler App, available through **iTunes**, and the **Google Play** store, to have travel information at your fingertips. If you don't have internet access, current information on safety and security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada, or, for callers from other countries, a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

U.S. citizens traveling to or residing in South Sudan despite the current Travel Warning are strongly urged to enroll in the Department of State's **Smart Traveler Enrollment Program (STEP)**. STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have internet access, enroll directly with the nearest U.S. embassy or consulate. You should remember to keep all of your information in STEP up to date. It is important during enrollment or when updating of information to include your current phone number and current email address where you can be reached in case of an emergency.

http://travel.state.gov/travel/tips/tips_6086.html



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