

## U.S. Citizenship and Immigration Services

## **Customer Service Tools Outage**

USCIS will conduct system maintenance on Wednesday, May 10, 2017 from 9:00 p.m. – 11:59 p.m. (Eastern)

During this time, our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 05/10/2017