

## **Customer Service Tools Outage**

USCIS will conduct system maintenance on Thursday, September 7, 2017, from 9 pm to midnight (Eastern).

During this time, our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 09/07/2017