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Home > ABOUT US > Find a USCIS Office

Share This Page Print

ABOUT US

- Contact Us
- Find a USCIS Office
 - Field Office Closings
 - Field Offices
 - International Offices
- Budget, Planning & Performance
- Citizenship and Integration Grant Program
- Directorates and Program Offices
- Leadership
- Electronic Reading Room
- Entrepreneurs in Residence Initiative
- Career Opportunities
- New Employee Information and Forms
- Our History
- Report USCIS Misconduct
- What We Do
- Freedom of Information and Privacy Act (FOIA)

Field Office Closings

Friday, January 24, 2014

The following offices have delayed opening due to inclement weather:

- San Antonio Application Support Center **4 hours late**
- Austin Application Support Centers **4 hours late**
- Houston District/Field Office **opens at 10 a.m.**

The following tables provide guidance on rescheduling your appointment if your local USCIS field or international office, or application support center (ASC) is closed temporarily.

Field Office and International Office Closures	
If You	Then
Have an appointment for an interview and the USCIS office you have been scheduled for is closed,	USCIS will automatically reschedule you for an interview as soon as possible.
Scheduled an InfoPass appointment and the USCIS office you have been scheduled for is closed	You will need to schedule a new appointment on your own.

ASC Closures		
If an ASC	Then We	Note
Is closed temporarily on the day of your Biometrics appointment for an unforeseen circumstance such as inclement weather or a power outage;	Will automatically reschedule all applicants to the next available appointment date.	If you would prefer to come in once the office reopens we will process walk-ins on a case-by-case basis; however, the ASC may experience multiple walk-ins on the days following a closure and you may experience longer wait times.
Has closed until further notice and the reopen date is not known	Will automatically reschedule your appointment to the nearest ASC for processing based on your ZIP code.	This will continue until the ASC has confirmed a reopening date.

More Information

- National Customer Service Center
- Make an Appointment (Infopass)
- Asylum Offices
- Immigrant Medal of Honor Recipients with USCIS Facilities Named After Them

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TOPICS

Adoption
Appeals
Avoid Scams
Citizenship
Citizenship Resource Center
Family
Green Card
History and Genealogy
Humanitarian
Military
USCIS ELIS
Visit the U.S.
Working in the U.S.

VERIFICATION

E-Verify
I-9 Central
Self Check
SAVE



National Customer Service Center
1-800-375-5283
TDD for the Hearing Impaired
1-800-767-1833

POLICIES

USCIS Freedom of Information Act and Privacy Act
Privacy and Legal Disclaimers
No FEAR Act
Website Policies
Accessibility
Social Media Policy
Plug-ins
Adobe Reader

GOVERNMENT

Passports
Visa Bulletin
U.S. Department of Homeland Security
U.S. Customs & Border Protection
U.S. Immigration & Customs Enforcement
White House
U.S. Department of State
USA.gov