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USCIS Office Closings

Wednesday, February 12, 2014

[Español](#)

If the office where you have an appointment is closed, then read about [rescheduling](#).

These offices are closed due to bad weather:

- Atlanta District/Field Office and Application Support Center (ASC)
- Birmingham, AL Application Support Center (ASC)
- Fort Jackson Application Support Center (ASC)
- Greer Field, SC Field Office and Application Support Center (ASC)
- The Charlotte, NC Field Office and Application Support Center (ASC)

These offices will close early at 1 p.m. eastern time:

- Raleigh-Durham, NC Field Office and Application Support Center (ASC)

These offices will open later than scheduled at 10 a.m. eastern time:

- Charleston, SC Field Office and Application Support Center (ASC)

The following chart provides guidance on rescheduling your office or applicant support center (ASC) is closed. You should also check for more specific information about an office's rescheduling policy. Please use the [Field Offices](#) area of the website to find an individual office.

Field Office and International Office Closures	
If You	Then
Have an appointment for an interview and the USCIS office you have been scheduled for is closed,	USCIS will automatically reschedule you for an interview as soon as possible.
Scheduled an InfoPass appointment and the USCIS office you have been scheduled for is closed	You will need to schedule a new appointment on your own.

ASC Closures		
If an ASC	Then We	Note
Is closed temporarily on the day of your Biometrics appointment for an unforeseen circumstance such as inclement weather or a power outage;	Will automatically reschedule all applicants to the next available appointment date	. If you would prefer to come in once the office reopens we will process walk-ins on a case-by-case basis; however, the ASC may experience multiple walk-ins on the days following a closure and you may experience longer wait times.

More Information

- National Customer Service Center
- Make an Appointment (Infopass)
- Asylum Offices
- Application Support Centers
- Immigrant Medal of Honor Recipients with USCIS Facilities Named After Them

ASC Closures		
Has closed until further notice and the reopen date is not known	Will automatically reschedule your appointment to the nearest ASC for processing based on your ZIP code	This will continue until the ASC has confirmed a reopening date.

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 Working in the U.S.

VERIFICATION

E-Verify
 I-9 Central
 Self Check
 SAVE



National Customer Service Center
 1-800-375-5283
 TDD for the Hearing Impaired
 1-800-767-1833

POLICIES

USCIS Freedom of Information Act and Privacy Act
 Privacy and Legal Disclaimers
 No FEAR Act
 Website Policies
 Accessibility
 Social Media Policy
 Plug-ins
 Adobe Reader

GOVERNMENT

Passports
 Visa Bulletin
 U.S. Department of Homeland Security
 U.S. Customs & Border Protection
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