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USCIS Office Closings

Thursday, February 20, 2014

[Español](#)

If the office where you have an appointment is closed, then read about [rescheduling](#).

The Des Moines Field Office and Application Support Center are closed due to bad weather.

The following chart provides guidance on rescheduling your office or applicant support center (ASC) is closed. You should also check for more specific information about an office's rescheduling policy. Please use the [Field Offices](#) area of the website to find an individual office.

| Field Office and International Office Closures | |
|--|---|
| If You | Then |
| Have an appointment for an interview and the USCIS office you have been scheduled for is closed, | USCIS will automatically reschedule you for an interview as soon as possible. |
| Scheduled an InfoPass appointment and the USCIS office you have been scheduled for is closed | You will need to schedule a new appointment on your own. |

| ASC Closures | | |
|---|---|--|
| If an ASC | Then We | Note |
| Is closed temporarily on the day of your Biometrics appointment for an unforeseen circumstance such as inclement weather or a power outage; | Will automatically reschedule all applicants to the next available appointment date | . If you would prefer to come in once the office reopens we will process walk-ins on a case-by-case basis; however, the ASC may experience multiple walk-ins on the days following a closure and you may experience longer wait times. |
| Has closed until further notice and the reopen date is not known | Will automatically reschedule your appointment to the nearest ASC for processing based on your ZIP code | This will continue until the ASC has confirmed a reopening date. |

More Information

- [National Customer Service Center](#)
- [Make an Appointment \(Infopass\)](#)
- [Asylum Offices](#)
- [Application Support Centers](#)
- [Immigrant Medal of Honor Recipients with USCIS Facilities Named After Them](#)

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