



## U.S. Citizenship and Immigration Services

# USCIS Office Closings

[Español](#)

| Office                             | Status   |
|------------------------------------|--|
| Tampa, Florida ASC                 | Thursday, Sep. 1, 2016 office closed               |
| Tampa, Florida Field Office        | Thursday, Sep. 1, 2016 office closed               |
| Jacksonville, Florida ASC          | Thursday, Sep. 1, 2016 office closed after 12 p.m. |
| Jacksonville, Florida Field Office | Thursday, Sep. 1, 2016 office closed after 12 p.m. |

If any USCIS office changed its hours of operation for the date written above then we will list them here. For more information or assistance, please contact your local office or call the National Customer Service Center at 800-375-5283 (TDD for the deaf and hard of hearing: 800-767-1833). **If the office where you have an appointment is closed, then read about [rescheduling](#).**

Subscribe to get notifications of office closings:

Get Updates by Email

**Enter your email address: \***

## Rescheduling Appointments at Field Offices, International Offices and Application Support Centers

The following charts provide guidance on rescheduling when your field office, application support center (ASC) or other office has schedule changes. You should also check for more specific information about your office's or ASC's rescheduling policy by searching for your specific [field office](#).

If inclement weather hinders your ability to appear at a USCIS office for an interview or appointment when that office is open, we may consider rescheduling your interview or appointment if you can show that your failure to appear was weather-related.

### Field Offices, International Offices and Other Offices

| If you   | Then                                |
|--|-------------------------------------|
| Are scheduled for an interview or biometric services | USCIS will automatically reschedule |

AILA Doc. No. 16012201. (Posted 9/1/16)

|   |  |
|---|--|
| appointment and the USCIS office you have been scheduled for is closed                                | as soon as possible.   |
| Scheduled an InfoPass or other appointment and the USCIS office you have been scheduled for is closed | You must reschedule a new appointment on your own as soon as possible. |

### Application Support Centers

| If your ASC  | Then we  | Note  |
|--|--|---|
| Opens late or closes early due to an unforeseen circumstance such as inclement weather or a power outage | Will not automatically reschedule your appointment (if not already processed).         | Due to high processing volumes, we will process walk-ins on a case-by-case basis. You may experience long wait times. |
| Closes for an entire day due to an unforeseen circumstance such as inclement weather or a power outage   | Will automatically reschedule your appointment (if not already processed).             | Due to high processing volumes, we will process walk-ins on a case-by-case basis. You may experience long wait times. |
| Has closed until further notice and the reopen date is not known   | Will reschedule you (if not already processed) at the nearest ASC (based on ZIP code). | We will continue to reschedule you at the nearest open ASC until we have a confirmed reopening date                   |

Last Reviewed/Updated: 08/31/2016