



**U.S. Citizenship  
and Immigration  
Services**

## **U.S. Citizenship and Immigration Services Opens New Office in Holtsville, Long Island**

HOLTSVILLE, N.Y.—U.S. Citizenship and Immigration Services (USCIS) today celebrated the grand opening of a new field office in Holtsville, Long Island. Alejandro Mayorkas, Director of USCIS, led the ribbon-cutting ceremony and was joined by USCIS New York District Director Andrea Quarantillo and the new Holtsville Field Office Director, Charles Akalski. The office is a fully equipped USCIS facility with the capacity for serving approximately 400 customers a day for residents of Nassau, Suffolk and Queens Counties.

"We are proud to open our new USCIS office in Holtsville," said Director Mayorkas. "We are striving to provide excellent service to our customers in easily accessible locations across the country."

"The new Holtsville office is 'one-stop shopping' for our customers in Nassau, Suffolk, and Queens Counties," said District Director Quarantillo. "This all-in-one service model will eliminate the need for traveling to another office for fingerprinting and other services."

The facility will offer a full suite of immigration services, from fingerprinting to processing naturalization and green card applications. It features hi-tech, innovative customer service tools such as InfoPass (a convenient, internet-based system that allows customers to schedule appointments with Immigration Services Officers), a spacious waiting area, private offices for conducting interviews, and a room for hosting naturalization ceremonies and other public events.

The new 47,000-square-foot facility is the result of a national effort by USCIS to create more accessible, efficient and customer-friendly offices. Its location was chosen based on a geographic analysis of where USCIS customers live and its easy access to major traffic routes, including the Long Island Expressway.

For more information on USCIS and its programs, visit [www.uscis.gov](http://www.uscis.gov).

Last updated:10/14/2010



## U.S. Citizenship and Immigration Services

# New USCIS Field Office in Holtsville, Long Island Opens on October 14, 2010

- U.S. Citizenship and Immigration Services (USCIS) opened a new office in Holtsville, Long Island on October 14, 2010. The office is a fully equipped USCIS facility with the capacity for serving approximately 400 customers a day for residents of Nassau, Suffolk and Queens Counties.
- The new 47,000 square foot office is the result of a national effort by USCIS to create more accessible, efficient and customer-friendly offices. Similar offices have opened over the last three years in North Carolina, Florida, Massachusetts, Rhode Island, Texas, Colorado, Michigan, New Hampshire and Hawaii.
- The new office is staffed by approximately 100 federal and contract employees who were previously assigned to USCIS's Garden City Field Office. It also incorporates the functions and staff of USCIS's Application Support Center in Hicksville, NY.
- It features hi-tech, innovative customer service tools such as InfoPass (a convenient, internet-based system that allows customers to schedule appointments with Immigration Services Officers), a spacious waiting area, private offices for conducting interviews, and a room for naturalization ceremonies and public events. Because it incorporates the functions of the Application Support Center, the new office eliminates the need for customers to travel to another location for fingerprinting and other essential steps in the application process.
- The office is located at 30 Barretts Avenue, Holtsville, NY, 11742. The location was chosen based on a geographic analysis of where USCIS customers live and its easy access to major traffic routes, including the Long Island Expressway.

Last updated:10/14/2010