

Secretary Napolitano Issues Bold Efficiency Review Initiative



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U.S. Department of Homeland Security (DHS) Secretary Janet Napolitano announced today a department-wide action directive challenging every agency, component and office to generate new efficiencies and to promote greater accountability, transparency and customer satisfaction.

"Developing a leaner, smarter and more efficient DHS is a responsibility shared by all agencies, offices and employees across the department," said Secretary Janet Napolitano. "Transforming DHS will require significant effort and input on everyone's behalf. But through a unified and sustained effort, we will make lasting and meaningful improvements."

An Efficiency Review Initiative Steering Committee, composed of key office and component leadership, will be established to coordinate this DHS-wide initiative. The Steering Committee, which will have its initial meeting before the end of the month, will identify and develop strategies to reduce costs, streamline processes, eliminate duplication and improve transparency and customer service.

The action directive requires each agency to initiate an internal review of current efforts related to improving efficiency, which will be incorporated into a department-wide inventory.

When she was Governor of Arizona, Napolitano oversaw a similar initiative resulting in more than \$1 billion in savings and cost avoidances for the state government focused on procurement, energy conservation, travel, fleet management, training and electronic communications.

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