

## **USCIS Revises Public Hours of National Customer Service Center**

The USCIS National Customer Service Center (NCSC) is introducing new public hours of operation for our toll-free number at 800-375-5283. Effective immediately, USCIS will eliminate Saturday hours of operation. Beginning April 1, the NCSC will be open from 8 a.m. to 6 p.m., Monday through Friday, in all four time zones in the contiguous United States. This adjustment will allow USCIS to better serve customers during peak contact hours and respond more quickly to customer needs.

As always, customers can check the status of their case, change their address, or submit an e-request 24 hours a day by visiting www.uscis.gov. In the coming months, USCIS plans to launch a number of additional customer service enhancements to further improve the quality of our customer service.

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Plug-ins

