Embassy of the United States Manila, Philippines

U.S. CITIZENS SERVICES

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Reminder: The American Citizens Services unit will be closed on Wednesday, May 8, 2013, for our regular Training Day. Regular services will resume on Thursday, May 9, 2013.

In case of emergency, please contact the Embassy telephone operator at (02) 301-2000.

The American Citizen Services (ACS) Unit serves the American community in the Philippines. Approximately 130,000 U.S. citizens reside in the country, and several hundred thousand Americans visit the Philippines each year for business and pleasure. The ACS Unit issues passports and reports of birth and death for Americans in the Philippines, as well as providing notarial services. ACS also assists U.S. citizens in distress, such as those arrested or destitute. It maintains a list of doctors, dentists and attorneys for reference.

The Embassy is located at 1201 Roxas Boulevard in Manila. The American Citizen Services section is open for routine passport and citizenship services by appointment only. We are open for routine walk-in services from 7:30 AM - 12:00 NN daily. The Embassy also operates a Consular Agency in Cebu city which offers routine passport, citizenship and other services to Americans living in the central and southern Philippines. The Agency is located on the ground floor of the Waterfront Hotel in Lahug, Cebu City and is open on a walk-in basis from 9:00 AM - 11:00 AM daily. The ACS section and the Agency are not open on American and some local holidays.

Online Appointments for Passports, Reports of Birth Abroad, Derivative Citizenship for Adults, and Notarials

In order to better serve you, the American Citizen Services unit now accepts all routine passport and Reports of Birth Abroad applications and offers all notarial services only through an online appointment system. This allows us to plan and adjust for fluctuating demand and will make for a smoother, more predictable visit to the embassy. This new system will also cut down on the time you spend in the embassy waiting rooms! Please read the passport, Reports of Birth Abroad and Derivative Citizenship, notary (including mortuary certificate), or legal capacity to marry page before booking your appointment.

AILA InfoNet Doc. No. 13043042. (Posted 4/30/13)

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IMMIGRANT VISAS

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Welcome to the Immigrant Visa Unit

You should be able to find answers to many of your questions about the immigrant visa process on this website. If you are interested in filing a petition for a fiancé (e) or family member, please see the Who can apply for an Immigrant Visa and see what steps you need to take to begin this process. If you have already filed a petition or have had a petition filed for you, and your case is current, please see the Immigrant Visa Appointment section on the left side of this page. If you have questions about a specific case, or after reviewing this information have other questions, please contact the Immigrant Visa Unit by fax, e-mail, or mail.

NOTICE

The Immigrant Visa Unit will be temporarily closed to the public on Monday, May 13, 2013. Applicants who currently have appointments scheduled for that date will be contacted to reschedule their appointments. Alternatively, they may contact the Embassy's call center at (632) 982-5555 or (632) 902-8930 from 8:00 a.m. to 8:00 p.m. (Monday through Friday) to reschedule their own appointments.

- USCIS Requires Appointments Beginning February 19
- New USCIS Immigrant Fee
- Medical Examination for Immigrant and K Visa Applicants

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AILA InfoNet Doc. No. 13043042. (Posted 4/30/13)