Embassy of the United States Manila, Philippines

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Important Reminder:

Beginning May 8, 2013, the Immigrant Visa Unit will no longer accept walk-in applicants without visa appointments. Applicants with emergency needs (i.e., ageing out cases, visa correction requests, and expiring visas) will be allowed to come in on a case-by-case basis.

To schedule a visa appointment with the Immigrant Visa Unit, please call the Embassy's Call Center at (632) 982-5555 or (632) 902-8930 from 8:00 a.m. to 8:00 p.m. (Monday through Friday). Applicants may also book an appointment online at http://www.ustraveldocs.com/ph.

Applicants who need to submit additional documentation should proceed to the 2GO outlets at Robinsons Place Manila or SM Mall of Asia. Alternatively, the documentation may be sent to the U.S. Embassy via any branch of 2GO courier service (Attn: Immigrant Visa Unit) together with a copy of our 221g refusal letter (MNL-IV-22A).

Returning resident applicants, however, may continue to submit completed returning resident application forms at Window 38 every Monday, Tuesday, Thursday and Friday. For more information on the Returning Resident process, click here.

Applicants with specific questions regarding their case should contact the Immigrant Visa Unit by email at IVManilaReplies@state.gov.

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