U.S. Citizenship and Immigration Services

Transformation Local Listening Sessions

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The USCIS Office of Transformation Coordination and the Office of Public Engagement cordially invite any interested parties to join local listening sessions on the USCIS Transformation program. For background information on Transformation and notes from previous listening sessions and stakeholder roundtables, please visit www.uscis.gov/transformation.

The USCIS Transformation will change the way the Agency does business to create a more transparent, efficient, and customer-focused organization. A key aspect of USCIS Transformation is moving the organization from a paper-based system to an online, electronic system. USCIS Transformation depends on the input and feedback of stakeholders to develop new services and technology capabilities that meet customer needs. As we plan for these changes in the coming months and years, it is crucial to gain feedback and insights from community-based organizations and direct legal service providers on topics such as the design of the prototype.

Stakeholders are welcome to attend any session, however some will primarily focus on seeking feedback from specific groups of stakeholders. Please see the chart below.

We will be hosting upcoming local engagements in the following five locations:

Baltimore, Maryland		
Date: Thursday, March 3, 2011		
Location: Baltimore District Office, 31 Hopkins Plaza, Baltimore, MD 21201		
	Open to all stakeholders	10:00AM -12:00PM
To RSVP: Contact Deneice Jones at Baltimore.communityrelations@dhs.gov		
Orlando, Florida		
Date: Wednesday, March 9, 2011		
Location: Orlando Field Office, 6680 Corporate Centre Blvd, Orlando, FL 32822		
	Session 1: Direct legal service providers (e.g. law firms, BIA-accredited representatives)	10:00AM -12:00PM
	Session 2: Non-legal immigration service providers (e.g. community-based organizations, advocacy groups)	1:00PM - 3:00PM
To RSVP: Kristen Smith at SoutheastRegion.CommunityRelations@dhs.gov		
Seattle, Washington		
Date: Monday, March 14, 2011		
Location: Seattle District Office, 12500 Tukwila International Blvd, Seattle, WA 98168		
	Session 1: Direct legal service providers (e.g. law firms, BIA-accredited representatives)	9:00AM -11:00AM
	Session 2: Non-legal immigration service providers (e.g. community-based organizations, advocacy groups)	2:30 - 4:30PM
To RSVP: Contact Leanne Leigh at leanne.leigh@dhs.gov		

AILA InfoNet Doc. No. 11022871. (Posted 02/28/11)

Los Angeles, California		
Date: Wednesday, March 16, 2011		
Location: Los Angeles District Office, 300 North Los Angeles Street, Los Angeles, CA 90012		
	Open to all stakeholders	11:30AM-1:00PM
To RSVP: Contact Rico Cabrera at rico.cabrera@dhs.gov		
Cleveland, Ohio		
Date: Wednesday, March 30, 2011		
Location: Cleveland District Office, 1240 East Ninth Street, Cleveland, OH 44199		
	Session 1: Non-legal immigration service providers (e.g. community-based organizations, advocacy groups)	10:00AM -12:00PM
	Session 2: Direct legal service providers (e.g. law firms, BIA-accredited representatives)	1:30 - 3:30PM
To RSVP: Contact Lisa Curley at D13-uscis-outreach@dhs.gov		

We look forward to engaging with you!