# **E-Verify** Connection





A publication of U.S. Citizenship and Immigration Services

Issue II

## What's Hot in E-Verify

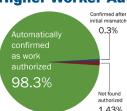
### **E-Verify Scores High on Customer Satisfaction**

E-Verify achieved the highest score in the Federal government in the 2010 American Customer Satisfaction Index (ASCI). E-Verify's average score was 82 - well above the federal government's average score of 69. E-Verify Customer Support scored 89. <u>You can read the ASCI survey report online</u>.

### **One New Card Authorizes Two Benefits**

On February 11, 2011, U.S. Citizenship and Immigration Services began issuing a card that authorizes both employment and travel authorization. This card is issued to those who file applications to Register Permanent Residence or Adjust Status (Form I-485). This card is an acceptable employment authorization and identity document for Form I-9. See our website for more information.

### **Higher Worker Authorization Rates**



confirmed after In fiscal year 2010, E-Verify automatically one confirmed 98.3% of employees as authorized to work instantly or within 24 hours—an increase of nearly one percent over the previous year. See the updated statistics online at E-Verify Statistics and Reports.

### Why Don't They Use E-Verify?

An independent study of E-Verify non-users, *The Practices and Opinions of Employers Who Do Not Participate in E-Verify*, reported that more than half of all employers have not yet heard of E-Verify, and many others have misconceptions about the program. <u>Learn the facts about E-Verify</u> – it's free, it's easy, and users rate it highly.

# Now Available! Revised Handbook for Employers

The revised *M-274 Handbook for Employers: Instructions for Completing I-9*, released on January 5, 2011, has updated instructions for completing Form I-9, useful information about documents, and more guidance. <u>Download your free copy</u>.



### **GAO** cites E-Verify Improvements

A new <u>Government Accountability Office (GAO) report</u> analyzed 2009-2010 E-Verify data and reported significant improvements, such as a 5.4% decrease in tentative non-confirmations (TNCs), better safeguards for securing employee information, and improvements in monitoring employers' compliance.

### E-Verify Existing Users...A new webinar for Users!

E-Verify users are invited to participate in free, live webinars designed to give users the most up-to-date information on E-Verify and Form I-9. Included are new features, an advanced review of Form I-9, handling tentative non-confirmations, and a discussion about immigration-related hiring practices that are common triggers for Department of Justice investigations. Participants can dialogue with the instructor. There are also free E-Verify Overview, FAR E-Verify, and Form I-9 webinars. Just go to our website and register for the Webinar of your choice.

### ¿Ha visto "The Reporter"?

La edición de invierno 2010 de "The Reporter", boletín de SSA/ IRS para los empleadores y patronos, tiene un artículo informativo acerca de E-Verify. Vea la página 4 de "The Reporter."

### E-Verify Outreach

USCIS E-Verify experts will be present at the following events:

- Arizona Society of Human Resource Management (SHRM)
   Conference, Phoenix, AZ
   March 2, 2011
- Health Care Benefit New York Show and Conference Expo New York, NY
   March 7, 2011
- American Payroll Association Capital Summit Washington, DC
   March 8, 2011
- Alliance Mid-Atlantic Small Business Procurement Fair Atlantic City, NJ
   March 10, 2011
- SHRM Employment Law and Legislative Conference Washington, DC
   March 14-16, 2011
- Greater New York Chamber of Commerce/Brooklyn Trade Show, Brooklyn, NY
   March 15, 2011

- Annual Reservation Economic Summit
   Las Vegas, NV
   March 16-17, 2011
- Aerospace & Defense Contract Management Conference Glendale, AZ
   March 17-18, 2011
- New England Food Show Boston, MA
   March 20-22, 2011
- Employers Association Employment Law Conference Perrysburg, OH March 25, 2011
- CUPA HR Western Regional Conference Lost Pines, TX March 27-29, 2011
- American Council of Engineering Companies Convention Washington, DC
   March 29-April 1, 2011

Visit our website at http://www.dhs.gov/E-Verify