U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Customer Service and Public Engagement Directorate
Washington, DC 20529-2640

U.S. Citizenship and Immigration Services

Engagement Invitation

★ ★ ★ ★ ★ ★ ★ ★

On May 22, 2012, U.S. Citizenship and Immigration Services (USCIS) launched the first phase of our new electronic immigration system, known as USCIS ELIS. This new system brings the agency closer to realizing the web-based future of immigration services. Currently, USCIS ELIS is available for individuals who need to file a stand-alone Application to Extend/Change Nonimmigrant Status (Form I-539). Future releases will add form types and functions to the system, gradually expanding to cover all USCIS immigration benefits. More information about USCIS ELIS is available at www.uscis.gov/uscis-elis.

USCIS welcomes feedback from customers and stakeholders on USCIS ELIS and is hosting a series of engagements to share updates and discuss users' experiences with the system. The conversation at each engagement will focus upon the following topics:

- An overview of USCIS ELIS and recent updates;
- How to electronically file a benefit request using USCIS ELIS; and
- Customer feedback regarding their experiences with USCIS ELIS

The schedule for the USCIS ELIS engagements is as follows:

Location	**Date/Time**
USCIS Washington Field Office 2675 Prosperity Avenue Fairfax, VA 20598	Thursday, October 25 10:30 am – 12:00 pm (Eastern)
USCIS New York District Office 26 Federal Plaza, Third Floor, Room 3-300 New York, NY 10278	Friday, November 2 10:00 am – 11:30 am (Eastern)
USCIS Los Angeles District Office 300 N. Los Angeles St., Room 1001 Los Angeles, CA 90012	Thursday, November 8 1:00 – 2:30 pm (Pacific)

To Participate in a Session:
These engagements are in person only. If you wish to attend, please email the Public Engagement Division at Public.Engagement@uscis.dhs.gov no later than the day before the session. In the subject line of your email, please reference the following:

- To participate in the October 25 engagement, please reference USCIS ELIS – DC
- To participate in the November 2 engagement, please reference USCIS ELIS – NYC
- To participate in the November 8 engagement, please reference USCIS ELIS – LA

AILA InfoNet Doc. No. 12102247. (Posted 10/22/12)

Please include your full name and the organization you represent in the body of the email. Following your registration, we will provide an email confirmation. Also, be sure to bring government-issued photo identification and plan to arrive at least 15 minutes early to complete the security process.

We look forward to engaging with you!