From: U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]
Sent: Wednesday, July 31, 2013 2:35 PM
To:
Subject: USCIS Idea Community: New Idea Campaign, e-Request

Dear Stakeholder,
On July 24, U.S. Citizenship and Immigration Services (USCIS) announced a new initiative to use an online feedback tool, called USCIS Idea Community, to ask for your ideas and opinions on our Customer Service tools.

We would like to thank the participants who joined our first idea campaign on Change of Address Online.

Our next idea campaign, active through August 9, focuses on e-Request, a web-based tool that allows you to place an inquiry with USCIS for certain applications and petitions. Things we'd like to hear from you include:

- Have you heard about or used e-Request before?
- Do you like it or wish it worked differently?
- How can we improve this tool to better serve you?

Please share your thoughts with us!

We encourage you to become a part of our USCIS Idea Community and help us think of ways to do things better.

If you have any questions, please email us at public.engagement@uscis.dhs.gov.

We'll see you online in the USCIS Idea Community!

U.S. Citizenship and Immigration Services

Please do not reply to this message. Contact us at Public.Engagement@uscis.dhs.gov or USCIS-IGAOutreach@uscis.dhs.gov with any questions.

To learn more about the Public Engagement Division, visit us online at uscis.gov/outreach.

Update your RSVP, modify your password or email address, or stop subscriptions at any time on your Subscriber Preferences Page.

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