From: U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]
Sent: Monday, August 12, 2013 12:41 PM
To:
Subject: USCIS Idea Community: New Idea Campaign, My Case Status Online

Dear Stakeholder,
Last month, U.S. Citizenship and Immigration Services (USCIS) announced a new initiative to use an online feedback tool, called the USCIS Idea Community, to ask for your ideas and opinions on our Customer Service tools. We would like to thank the participants who have since joined the Idea Community and shared their ideas regarding Change of Address Online and e-Request.

Our next idea campaign, active through August 21, focuses My Case Status Online, a Web-based tool, available in English and Spanish, which allows you to enter your receipt number and view your current case status. Things we'd like to hear from you include:

- Have you heard about or used My Case Status Online before?
- Do you like it or wish it worked differently?
- How can we improve this tool to better serve you?

Please share your thoughts with us!

We encourage you to become a part of our USCIS Idea Community and help us think of ways to do things better.

If you have any questions, please email us at public.engagement@uscis.dhs.gov.

We'll see you online in the USCIS Idea Community!

U.S. Citizenship and Immigration Services

Please do not reply to this message. Contact us at Public.Engagement@uscis.dhs.gov or USCIS-IGAOutreach@uscis.dhs.gov with any questions.

To learn more about the Public Engagement Division, visit us online at uscis.gov/outreach.

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