



U.S. Citizenship and Immigration Services

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USCIS Launches Redesigned USCIS.GOV Website

Release Date: October 30, 2013

WASHINGTON—U.S. Citizenship and Immigration Services (USCIS) today announced the launch of the agency's redesigned website available in both [English](#) and [Spanish](#). The redesigned website provides customers with a simplified and more user-friendly experience.

"This redesign demonstrates our ongoing commitment to improving the quality of service we provide," said USCIS Director Alejandro Mayorkas. "Throughout the past year, we have evaluated traffic on the website and listened to valuable feedback from users. Today's launch is the result of that effort and we are confident the public will find an improved online experience."

The USCIS website incorporates current best practices while introducing a new content management system that will improve functionality and allow for continued enhancements. Some of the improvements to the new website include better navigation menus, a tools section that helps customers complete common electronic transactions, and a more prominent search bar that produces improved results.

The home page also displays a more prominent rotating banner that highlights timely information and introduces alerts that provide important news and other customer notifications at-a-glance. In response to stakeholder feedback, USCIS has also streamlined the change of address online tool to provide an easier, more efficient process for customers.

The new and improved USCIS website is part of the Department of Homeland Security's Web strategy to use a common content management system and consolidate the Department's public websites. The agency plans further enhancements in the coming months.

USCIS first redesigned its website in September 2009, fulfilling the Obama administration's commitment to offer enhanced navigation tools for the public to access immigration information and review case status.

For more information on USCIS and its programs, please visit the new website at www.uscis.gov and www.uscis.gov/espanol to receive email updates or follow us on Facebook ([/uscis](#)), Twitter ([@uscis](#)), YouTube ([/uscis](#)) and the USCIS blog The Beacon.

Last Reviewed/Updated: 10/30/2013

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