

# NVC Correspondence Update

Last Updated: May 4, 2020

On June 1, 2020, National Visa Center will no longer accept or respond to inquiries through mail. National Visa Center has modernized the way we pre-process visa applications. This has allowed NVC to streamline services to case parties and to U.S. Embassies and Consulates. Elimination of paper correspondence is the next step in this modernization. This change will further help us streamline and provide better services for all involved. Thank you for your understanding.

Any unsolicited mail post-marked June 1, 2020 or later will not receive a response and will be destroyed. You will need to submit all your inquiries through the Public Inquiry Form at <https://nvc.state.gov/inquiry>.

You should only send mail to National Visa Center if explicitly instructed to through an email, telephone call, or letter from National Visa Center. In most cases, this request for documentation will be for a case that is not processing electronically. If necessary for your case, NVC will provide you with a mailing address. Never send original documents to the National Visa Center.

Tips for interacting with NVC:

1. Visit <https://nvc.state.gov> for detailed instructions on processing your case and a variety of FAQs
2. Use the Public Inquiry Form at <https://nvc.state.gov/inquiry> if you cannot find the answer to your question at: <https://nvc.state.gov> or <https://ceac.state.gov>.
3. Do not submit repeat inquiries. Multiple inquiries on a single topic will delay our ability to respond. Visit <https://nvc.state.gov/timeframes> to check our processing dates. Do not submit a follow-up inquiry while your case is within those timeframes.