



Openness and Transparency & Regulatory Review Processes 22

- » Variances between service centers show a lack of communication and emphasize the power of individual USCIS agents in decision making
- » Policy and rule changes to consider include:
 - » Rescind policy to reject forms for non-material blank spaces
 - » Ensure rejections are consistent with form instructions
 - » Ensure that substantive policy changes are only developed after notice and comment so the public can analyze the impact.
 - » Discuss potential changes with stakeholders before enacting