

---

**From:** U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>  
**Sent:** Wednesday, March 25, 2020 1:31 PM  
**To:**  
**Subject:** USCIS Temporarily Closes Rome and Nairobi Offices to the Public

U.S. Citizenship and Immigration Services today announced it has temporarily closed its offices in Rome, Italy, and Nairobi, Kenya, to the public, due to the Coronavirus Disease 2019 (COVID-19) pandemic. In February, USCIS announced the temporarily suspension of services at its offices in Beijing and Guangzhou, China.

USCIS will post updates on the office pages when the offices are scheduled to reopen.

USCIS will reschedule all appointments and will continue to respond to email inquiries. Please visit the “Contact Us” sections on our [Nairobi](#) and [Rome](#) pages for information on how to send an inquiry via email. Please submit all inquiries in English.

Education and precautions are the strongest tools against infection. Get the latest facts by visiting the Centers for Disease Control and Prevention’s [COVID-19](#) website. Continue to practice good health habits, refrain from handshakes or hugs as greetings, and wash hands and clean surfaces appropriately.

USCIS will provide further updates as the situation develops and will continue to follow CDC guidance. Please also visit [uscis.gov/coronavirus](https://uscis.gov/coronavirus) for updates.

---

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



**U.S. Citizenship  
and Immigration  
Services**



STAY CONNECTED:

