

## Presenter \* Kathryn Hardy prepared this analysis for AILA in May 2020 as part of her master's studies program at the University of Maryland School of Public Policy.

## **Openness and Transparency & Regulatory Review Processes**

- » Variances between service centers show a lack of communication and emphasize the power of individual USCIS agents in decision making
- » Policy and rule changes to consider include:
  - » Rescind policy to reject forms for non-material blank spaces
  - Ensure rejections are consistent with form instructions
  - Ensure that substantive policy changes are only developed after notice and comment so the public can analyze the impact.
  - » Discuss potential changes with stakeholders before enacting