

148); Program Effectiveness & Recovery Survey, FEMA Form 070-0-20 (currently 90-149); Internet On-Line Registration Survey, FEMA Form 070-0-2 (currently 90-150); Internet Applicant Inquiry/Update Phone Survey, FEMA Form 070-0-19 (currently 90-151); Casework Representative Survey, FEMA Form 007-0-6; Direct Housing Operations Survey, FEMA Form 007-0-4; Disability Access and Functional Needs Representative Survey, FEMA Form 007-0-8 (This form was named 'Special Needs Representative Survey' in the 60-day **Federal Register** Notice at 75 FR 40847, July 14, 2010.); Disaster Recovery Center Survey, FEMA Form 007-0-7; Communication and Process Survey, FEMA Form 007-0-9; Contact Survey, FEMA Form 007-0-10; Correspondence and Process Survey, FEMA Form 007-0-11; E-Communications Survey, FEMA Form 007-0-12; Evacuations Survey, FEMA Form 007-0-13; Follow-Up Program Effectiveness and Recovery Survey, FEMA Form 007-0-14; Rapid Temporary Repair Survey, FEMA Form 007-0-15; Recovery Inventory Survey, FEMA Form 007-0-16; Return Home Survey, FEMA Form 007-0-17; and Site Recertification Survey, FEMA Form 007-0-18.

**SUMMARY:** The Federal Emergency Management Agency (FEMA) has submitted the information collection abstracted below to the Office of Management and Budget for review and clearance in accordance with the requirements of the Paperwork Reduction Act of 1995. The submission describes the nature of the information collection, the categories of respondents, the estimated burden (*i.e.*, the time, effort and resources used by respondents to respond) and cost, and the actual data collection instruments FEMA will use.

**DATES:** Comments must be submitted on or before October 28, 2010.

**ADDRESSES:** Submit written comments on the proposed information collection to the Office of Information and Regulatory Affairs, Office of Management and Budget. Comments should be addressed to the Desk Officer for the Department of Homeland Security, Federal Emergency Management Agency, and sent via electronic mail to [oir.submission@omb.eop.gov](mailto:oir.submission@omb.eop.gov) or faxed to (202) 395-5806.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information or copies of the information collection should be made to Director, Records Management Division, 1800 South Bell

Street, Arlington, VA 20598-3005, facsimile number (202) 646-3347, or e-mail address [FEMA-Information-Collections-Management@dhs.gov](mailto:FEMA-Information-Collections-Management@dhs.gov).

#### **SUPPLEMENTARY INFORMATION:**

##### **Collection of Information**

*Title:* Federal Emergency Management Agency Individual Assistance Customer Satisfaction Surveys.

*Type of Information Collection:* Revision of a currently approved information collection.

*OMB Number:* 1660-0036.

*Form Titles and Numbers:* Caller Services Registration Intake Survey, FEMA Form 007-0-3 (currently 90-147); Caller Services Helpline Survey, FEMA Form 007-0-5 (currently 90-148); Program Effectiveness & Recovery Survey, FEMA Form 070-0-20 (currently 90-149); Internet On-Line Registration Survey, FEMA Form 070-0-2 (currently 90-150); Internet Applicant Inquiry/Update Phone Survey, FEMA Form 070-0-19 (currently 90-151); Casework Representative Survey, FEMA Form 007-0-6; Direct Housing Operations Survey, FEMA Form 007-0-4; Disability Access and Functional Needs Representative Survey, FEMA Form 007-0-8 (This form was named 'Special Needs Representative Survey' in the 60-day **Federal Register** Notice at 75 FR 40847, July 14, 2010.); Disaster Recovery Center Survey, FEMA Form 007-0-7; Communication and Process Survey, FEMA Form 007-0-9; Contact Survey, FEMA Form 007-0-10; Correspondence and Process Survey, FEMA Form 007-0-11; E-Communications Survey, FEMA Form 007-0-12; Evacuations Survey, FEMA Form 007-0-13; Follow-Up Program Effectiveness and Recovery Survey, FEMA Form 007-0-14; Rapid Temporary Repair Survey, FEMA Form 007-0-15; Recovery Inventory Survey, FEMA Form 007-0-16; Return Home Survey, FEMA Form 007-0-17; and Site Recertification Survey, FEMA Form 007-0-18.

*Abstract:* Federal agencies are required to survey their customers to determine the kind and quality of services customers want and their level of satisfaction with existing services. FEMA Managers use the survey results to measure program performance against standards for performance and customer service; measure achievement of the Government Performance and Results Act (GPRA) and strategic planning objectives; and generally gauge and make improvements to disaster services that increase customer satisfaction and program effectiveness.

*Affected Public:* Individuals and Households.

*Estimated Number of Respondents:* 57,058.

*Frequency of Response:* On occasion.  
*Estimated Average Hour Burden per Respondent:* .18 burden hours.

*Estimated Total Annual Burden Hours:* 10,186.

*Estimated Cost:* There are no annual capital start-up or annual operations and maintenance costs. The annual non-labor cost is \$4,320.

**Lesia M. Banks,**

*Director, Records Management Division, Mission Support Bureau, Federal Emergency Management Agency, Department of Homeland Security.*

[FR Doc. 2010-24350 Filed 9-27-10; 8:45 am]

**BILLING CODE 9111-23-P**

## **DEPARTMENT OF HOMELAND SECURITY**

### **U.S. Customs and Border Protection**

#### **Agency Information Collection Activities: Arrival and Departure Record (Forms I-94 and I-94W) and Electronic System for Travel Authorization**

**AGENCY:** U.S. Customs and Border Protection (CBP), Department of Homeland Security (DHS).

**ACTION:** 60-Day Notice and request for comments; Extension of an existing collection of information: 1651-0111.

**SUMMARY:** As part of its continuing effort to reduce paperwork and respondent burden, CBP invites the general public and other Federal agencies to comment on an information collection requirement concerning the CBP Form I-94 (Arrival/Departure Record), CBP Form I-94W (Nonimmigrant Visa Waiver Arrival/Departure), and the Electronic System for Travel Authorization (ESTA). This request for comment is being made pursuant to the Paperwork Reduction Act of 1995 (Pub. L. 104-13; 44 U.S.C. 3505(c)(2)).

**DATES:** Written comments should be received on or before November 29, 2010, to be assured of consideration.

**ADDRESSES:** Direct all written comments to U.S. Customs and Border Protection, *Attn:* Tracey Denning, Regulations and Rulings, Office of International Trade, 799 9th Street, NW., 5th Floor, Washington, DC. 20229-1177.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information should be directed to Tracey Denning, U.S. Customs and Border Protection, Regulations and Rulings, Office of International Trade, 799 9th Street, NW., 5th Floor, Washington, DC. 20229-1177, at 202-325-0265.

**SUPPLEMENTARY INFORMATION:** CBP invites the general public and other Federal agencies to comment on proposed and/or continuing information collections pursuant to the Paperwork Reduction Act of 1995 (Pub. L. 104-13; 44 U.S.C. 3505(c)(2)). The comments should address: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimates of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden including the use of automated collection techniques or the use of other forms of information technology; and (e) the annual costs burden to respondents or record keepers from the collection of information (a total capital/startup costs and operations and maintenance costs). The comments that are submitted will be summarized and included in the CBP request for Office of Management and Budget (OMB) approval. All comments will become a matter of public record. In this document CBP is soliciting comments concerning the following information collection:

*Title:* Arrival and Departure Record, Nonimmigrant Visa Waiver Arrival/Departure, and Electronic System for Travel Authorization (ESTA).

*OMB Number:* 1651-0111.

*Form Numbers:* I-94 and I-94W.

*Abstract:* CBP Form I-94 (Arrival/Departure Record) and CBP Form I-94W (Nonimmigrant Visa Waiver Arrival/Departure Record) are used to document a traveler's admission into the United States. These forms are filled out by aliens and are used to collect information on citizenship, residency, and contact information. The data elements collected on these forms enable the DHS to perform its mission related to the screening of alien visitors for potential risks to national security, and the determination of admissibility to the United States. The Electronic System for Travel Authorization (ESTA) applies to aliens traveling to the United States under the Visa Waiver Program (VWP) and requires that VWP travelers provide information electronically to CBP before embarking on travel to the United States. ESTA can be accessed at [http://www.cbp.gov/xp/cgov/travel/id\\_visa/esta/](http://www.cbp.gov/xp/cgov/travel/id_visa/esta/).

Instructions and samples of CBP Forms I-94 and I-94W can be viewed at [http://www.cbp.gov/xp/cgov/travel/id\\_visa/i-94\\_instructions/filling\\_out\\_i94.xml](http://www.cbp.gov/xp/cgov/travel/id_visa/i-94_instructions/filling_out_i94.xml) and

[http://www.cbp.gov/xp/cgov/travel/id\\_visa/business\\_pleasure/vwp/i94\\_samples.xml](http://www.cbp.gov/xp/cgov/travel/id_visa/business_pleasure/vwp/i94_samples.xml).

*Current Actions:* This submission is being made to extend the expiration date with no change to the burden hours.

*Type of Review:* Extension (without change).

*Affected Public:* Individuals, Carriers, and the Travel and Tourism Industry.

*I-94 (Arrival and Departure Record):*

*Estimated Number of Respondents:* 14,000,000.

*Estimated Number of Total Annual Responses:* 14,000,000.

*Estimated Time per Response:* 8 minutes.

*Estimated Total Annual Burden Hours:* 1,862,000.

*Estimated Total Annualized Cost on the Public:* \$84,000,000.

*I-94W (Nonimmigrant Visa Waiver Arrival/Departure):*

*Estimated Number of Respondents:* 100,000.

*Estimated Number of Total Annual Responses:* 100,000.

*Estimated Time per Response:* 8 minutes.

*Estimated Total Annual Burden Hours:* 13,300.

*Estimated Total Annualized Cost on the Public:* \$600,000.

*Electronic System for Travel Authorization (ESTA):*

*Estimated Number of Respondents:* 18,900,000.

*Estimated Number of Total Annual Responses:* 18,900,000.

*Estimated Time per Response:* 15 minutes.

*Estimated Total Annual Burden Hours:* 4,725,000.

Dated: September 22, 2010.

**Tracey Denning,**

*Agency Clearance Officer, U.S. Customs and Border Protection.*

[FR Doc. 2010-24270 Filed 9-27-10; 8:45 am]

**BILLING CODE 9111-14-P**

## DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

**[Docket No. FR-5376-N-95]**

### Notice of Submission of Proposed Information Collection to OMB Application for Insurance of Advance of Mortgage Proceeds

**AGENCY:** Office of the Chief Information Officer, HUD.

**ACTION:** Notice.

**SUMMARY:** The proposed information collection requirement described below has been submitted to the Office of

Management and Budget (OMB) for review, as required by the Paperwork Reduction Act. The Department is soliciting public comments on the subject proposal.

This information is collected to indicate to the mortgagee amounts approved for advance and mortgage insurance.

**DATES:** *Comments Due Date:* October 28, 2010.

**ADDRESSES:** Interested persons are invited to submit comments regarding this proposal. Comments should refer to the proposal by name and/or OMB approval Number (2503-0033) and should be sent to: HUD Desk Officer, Office of Management and Budget, New Executive Office Building, Washington, DC 20503; fax: 202-395-5806. E-mail: [OIRA\\_Submission@omb.eop.gov](mailto:OIRA_Submission@omb.eop.gov).

### FOR FURTHER INFORMATION CONTACT:

Colette Pollard., Reports Management Officer, QDAM, Department of Housing and Urban Development, 451 Seventh Street, SW, Washington, DC 20410; e-mail [Colette.Pollard@hud.gov](mailto:Colette.Pollard@hud.gov) or telephone (202) 402-3400. This is not a toll-free number. Copies of available documents submitted to OMB may be obtained from Ms. Pollard.

**SUPPLEMENTARY INFORMATION:** This notice informs the public that the Department of Housing and Urban Development has submitted to OMB a request for approval of the Information collection described below. This notice is soliciting comments from members of the public and affecting agencies concerning the proposed collection of information to: (1) Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (2) Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information; (3) Enhance the quality, utility, and clarity of the information to be collected; and (4) Minimize the burden of the collection of information on those who are to respond; including through the use of appropriate automated collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

*This notice also lists the following information:*

*Title of Proposal:* Application for Insurance of Advance of Mortgage Proceeds.

*OMB Approval Number:* 2502-0097.

*Form Numbers:* HUD-92403.

*Description of the Need For the Information and its Proposed Use:* This