

From: CISombudsman.PublicAffairs [mailto:CISombudsman.PublicAffairs@hq.dhs.gov]
Sent: Tuesday, October 01, 2013 11:39 AM
To: CISombudsman.PublicAffairs
Subject: The Ombudsman's Office is closed until further notice

Dear Stakeholder,

The Ombudsman's Office will be closed starting October 1, 2013. Due to the current federal funding hiatus, we will not be able to return emails or telephone calls until returning to duty. Additionally, case inquiries submitted online or through emailed/faxed DHS 7001 forms will remain pending until we resume operations.

We apologize for any inconvenience and look forward to serving you upon conclusion of the funding hiatus.

Sincerely,

Office of the Citizenship and Immigration Services Ombudsman
U.S. Department of Homeland Security
www.dhs.gov/cisombudsman