



**U.S. Citizenship and  
Immigration Services**

## **Customer Service Tools Outage**

USCIS will conduct system maintenance today, Friday, March 3, 2017, from 9 p.m. to 11:59 p.m. (Eastern).

During this time, our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 03/03/2017