



## U.S. Citizenship and Immigration Services

### Customer Service Tools Outage

USCIS will conduct system maintenance on Thursday, August 10, 2017, from 9 pm to midnight (Eastern).

During this time, our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 08/04/2017