

**From:** U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]  
**Sent:** Thursday, November 02, 2017 4:29 PM  
**To:**  
**Subject:** Customer Service Tools Outage

USCIS will conduct system maintenance on Sunday, Nov. 5, 2017, from 5 a.m. to 6 p.m. (Eastern).

During this time, our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

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**Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.**

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**U.S. Citizenship  
and Immigration  
Services**



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