

From: U.S. Citizenship and Immigration Services [mailto:uscis@public.govdelivery.com]
Sent: Wednesday, November 15, 2017 2:49 PM
To:
Subject: Customer Service Tools Outage

USCIS will conduct system maintenance on Wednesday, Nov. 15, 2017, from 9 p.m. to midnight (Eastern).

During this time, our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



U.S. Citizenship
and Immigration
Services



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