

From: [U.S. Citizenship and Immigration Services](#)
Subject: Tools Outage
Date: Friday, January 18, 2019 2:38:41 PM

USCIS will conduct a widespread system maintenance starting on Friday, January 18, 2019, at 9 p.m. through noon on Sunday, January 20, 2019 (Eastern).

During this time you may experience technical difficulties and many of our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- Forms by Mail

We apologize for any inconvenience this may cause.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.

U.S. Citizenship and Immigration Services, 20 Massachusetts Ave NW, Washington DC 20529 1-800-375-5283