

**From:** [U.S. Citizenship and Immigration Services](#)  
**Subject:** Tools Outage  
**Date:** Friday, May 3, 2019 12:02:22 PM

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USCIS will conduct a widespread system maintenance on Saturday, May 4, 2019, from 8 a.m. until 2 p.m. (Eastern) and Sunday, May 5, 2019, from 5 a.m. until 6 p.m.(Eastern).

During this time you may experience technical difficulties and many of our online tools may be unavailable, including:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

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**Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.**

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