



## U.S. Citizenship and Immigration Services

### Tools Outage

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) on Saturday, November 2, 2019 from 12:01 a.m. until 6 a.m. (Eastern) and Sunday, November 3, 2019 from 5 a.m. until 6 p.m. (Eastern).

During this timeframe, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 11/01/2019