



U.S. Citizenship and Immigration Services

Tools Outage

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) on Friday, November 15, 2019 from 12:01 a.m. until 6:00 a.m. (Eastern), Saturday, November 16, 2019 from 12:01 a.m. until 6:00 a.m. (Eastern) and Sunday, November 17, 2019 from 12:01 a.m. until 12:00 p.m. (Eastern).

During these timeframes, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 11/13/2019