



## U.S. Citizenship and Immigration Services

### Tools Outage

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) from Thursday, November 21 at 11:59 p.m. to Friday, November 22 at 3:00 a.m. (EDT.)

During these timeframes, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 11/21/2019