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**From:** U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>  
**Sent:** Wednesday, December 4, 2019 4:29 PM  
**To:**  
**Subject:** Tools Outage

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) from Sunday, December 8 at 12:01 a.m. until 6:00 a.m. (EDT.)

During these timeframes, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

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U.S. Citizenship and Immigration Services sending to kagarwal@aila.org 20 Massachusetts Ave NW, Washington DC 20529 1-800-375-5283