



## U.S. Citizenship and Immigration Services

### Tools Outage

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) from Monday, December 9 at 11:59 p.m. until Tuesday, December 10 at 3:00 a.m. (EDT.)

During this timeframe, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- Change of Address Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 12/09/2019