
From: U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>
Sent: Monday, December 16, 2019 10:12 AM
To:
Subject: Tools Outage

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) from Monday, December 16 at 11:59 p.m. until Tuesday, December 17 at 3:00 a.m. (EDT.)

During these timeframes, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- FOIA Status Check
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



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