



## U.S. Citizenship and Immigration Services

### Tools Outage

USCIS will conduct system maintenance to the Customer Relationship Interface System (CRIS) from Saturday, January 11 at 11:00 p.m. until Sunday, January 12 at 6:00 a.m. (EST).

During this timeframe, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 01/07/2019