



U.S. Citizenship and Immigration Services

Tools Outage

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Thursday, February 27th at 11:59 p.m. until Friday, February 28th at 3:00 a.m. (EST).

During this timeframe, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account

We apologize for any inconvenience this may cause.

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