

**From:** [U.S. Citizenship and Immigration Services](#)  
**To:**  
**Subject:** Tools Outage  
**Date:** Thursday, March 12, 2020 9:40:18 AM

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USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Thursday, March 12, at 11:59 p.m. until Friday, March 13, at 3:00 am, (EST).

During these timeframes, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

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**Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.**

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