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**From:** U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>  
**Sent:** Wednesday, March 18, 2020 9:04 AM  
**To:**  
**Subject:** Tools Outage

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Wednesday, March 18, at 11:59 p.m. until Thursday, March 19, at 3:00 a.m. (EST).

During these timeframes, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Time
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

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Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



**U.S. Citizenship  
and Immigration  
Services**



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