



## U.S. Citizenship and Immigration Services

### Tools Outage

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Wednesday, May 6, at 11:59 p.m. through Thursday, May 7, at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 05/06/2020