

From: U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>
Sent: Thursday, September 3, 2020 12:17 PM
To:
Subject: Tools Outage

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Thursday, September 3rd, at 11:59 p.m. through Friday, September 4th, at 3:00 a.m. Eastern.

During these time frames, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Time
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS Online Account

We apologize for any inconvenience this may cause.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.

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