

## USCIS Response to Coronavirus 2019 (COVID-19)



Official Website of the Department of Homeland Security

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**U.S. Citizenship  
and Immigration  
Services**

# Tools Outage

Release Date : 10/20/2020

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Tuesday, October 20th, at 11:50 p.m. through Wednesday, October 21th, at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 10/20/2020



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