



**U.S. Citizenship  
and Immigration  
Services**

[Home](#) > [News](#) > [Alerts](#) > Tools Outage

## Tools Outage

Release Date : 01/08/2021

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Sunday, December 10, at 12:01 a.m. and end Sunday, December 10, at 6:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Statu50
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 01/10/2021