



**U.S. Citizenship  
and Immigration  
Services**

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## Tools Outage

Release Date : 04/15/2021

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Thursday, April 15, at 11:50 p.m. through Friday, April 16, at 3:30 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 04/15/2021