

## USCIS Response to Coronavirus (COVID-19)



**U.S. Citizenship  
and Immigration  
Services**

[Home](#) > [News](#) > [Alerts](#) > Tools Outage

## Tools Outage

Release Date : 08/19/2021

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Friday, Aug. 20, at 9:00 p.m. through Saturday, Aug. 21, at 12:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account
- Service Request Management Tool (SRMT)

We apologize for any inconvenience this may cause.

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