

USCIS Response to Coronavirus (COVID-19)



U.S. Citizenship
and Immigration
Services

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Tools Outage

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USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Wednesday, Sep. 22, at 11:30 p.m. through Thursday, Sep. 23, at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- [Check My Case Status](#)
- [e-Request](#)
- [Change of Address online](#)
- [Check Case Processing Times](#)
- [Civil Surgeon Locator](#)
- [Office Locator](#)
- [File Online](#)
- [myUSCIS online account](#)
- [Service Request Management Tool \(SRMT\)](#)

We apologize for any inconvenience this may cause.

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