

USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Wednesday, Nov. 10, at 11:30 p.m. through Thursday, Nov. 11, at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address Online
- Check Processing Time
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS Online Account
- Service Request Management Tool (SRMT)

We apologize for any inconvenience this may cause.

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.



Need Help? [Ask Emma](#) > 

STAY CONNECTED:

