

## USCIS Response to Coronavirus (COVID-19)



U.S. Citizenship  
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Services

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## Tools Outage

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USCIS will conduct system maintenance to the Contact Relationship Interface System (CRIS) on Tuesday, Nov. 23rd, at 11:50 p.m. through Wednesday, Nov. 24th, at 3:00 a.m. Eastern.

During this time frame, users may experience technical difficulties with one or more of the following online tools:

- Check My Case Status
- e-Request
- Change of Address online
- Check Case Processing Times
- Civil Surgeon Locator
- Office Locator
- File Online
- myUSCIS online account
- Service Request Management Tool (SRMT)

We apologize for any inconvenience this may cause.

Last Reviewed/Updated: 11/22/2021